



JUNE 2020

**KMAP GENERAL BULLETIN 20138**

## **KanCare All MCO HCBS 2020 Virtual Training**

**Description:** These virtual trainings will be an all Managed Care Organization (MCO) collaborative training for all Home and Community Based Services (HCBS) providers. Please refer to each MCO's website for their schedule for MCO specific training.

**Questions:** For questions you would like addressed during the session or after reviewing the training material, please email those to [kshcbsnetworkteam@uhc.com](mailto:kshcbsnetworkteam@uhc.com) prior to the virtual training session.

**KanCare All MCO HCBS Virtual Training:**

**Date:** Wednesday, July 22, 2020

**Training Site:** Webex - Each session has its own dial in numbers.

- **Session 1 - 8:30 - 9:45**

- KDHE/KDADS Policy
- Person centered support planning
- Final settings
- How to check eligibility
- Safety Management

**Webex Information**

- Meeting Number: 161 586 1044
- Meeting password: RDfya8Ey@22
- Meeting link [here](#)
- Audio Connection: 1-763-957-6300
- Access code: 161 586 1044

- **Session 2 - 10:00 - 11:15**

- Claims billing and management (top 5 denials)
- Reconsiderations
- Appeals and grievances
- \*NEW\* External independent third-party review
- State fair hearing

**Webex Information**

- Meeting number: 161 565 2987
- Meeting password: jJgmu33ZQ\*3
- Meeting link [here](#)
- Audio Connection: 1-763-957-6300
- Access code: 161 565 2987

**KMAP**

[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

**Customer Service**

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.  
Monday - Friday

DXC Technology is the fiscal agent of KMAP.



## KanCare All MCO HCBS 2020 Virtual Training continued

### KanCare All MCO HCBS Virtual Training, July 22, 2020 continued:

- **Session 3 - Provider Qualifications Audits - 11:30 - 12:45**  
**Webex Information**
  - Meeting number: 161 281 5203
  - Meeting password: TrsmVXs@832
  - Meeting link [here](#)
  - Audio connection: 1-763-957-6300
  - Access code: 161 281 5203

### KanCare All MCO HCBS Virtual Training:

**Date:** Tuesday, July 28, 2020

**Training Site:** Webex - Each session has its own dial in numbers.

- **Session 1 - 12:00 - 1:15**
  - KDHE/KDADS policy
  - Person centered support planning
  - Final settings
  - How to check eligibility
  - Safety management
- **Session 2 - 1:30 - 2:45**
  - Claims billing and management (top 5 denials)
  - Reconsiderations
  - Appeals and grievances
  - \*NEW\* External independent third-party review
  - State fair hearing

#### **Webex Information**

- Meeting number: 161 065 2652
- Meeting password: M3vaHNme@74
- Meeting link [here](#)
- Audio connection: 1-763-957-6300
- Access code: 161 065 2652

#### **KMAP**

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#### Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.  
Monday - Friday



## KanCare All MCO HCBS 2020 Virtual Training continued

### KanCare All MCO HCBS Virtual Training, July 28, 2020 continued:

- Session 3 - Provider Qualifications Audits - 3:00 - 4:15  
**Webex Information**
  - Meeting number: 161 454 0245
  - Meeting password: M3vaHNme@74
  - Meeting link [here](#)
  - Audio connection: 1-763-957-6300
  - Access code: 161 454 0245

The training materials will be available on the [Training Materials](#) page of the Kansas Medical Assistance Programs (KMAP) website for providers to review prior to the virtual training.

For questions or assistance, please feel free to contact one of your MCO representatives. Thank you in advance for your attendance, we look forward to your participation.

#### **KMAP**

#### [Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

#### Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.  
Monday - Friday