

SEPTEMBER 2020

## KMAP PSYCHIATRIC BULLETIN 20170

### Reminder - Behavioral Health Billing Information for MCO Claims

For Behavioral Provider claims, including those for Community Mental Health Centers (CMHC), the National Provider Identifier (NPI) of the performing professional is required in the rendering provider field to avoid inappropriate denials. When the rendering provider is an “atypical provider” who is not required to obtain an NPI, the Behavioral Health Provider’s NPI should be entered as the performing provider. Using the CMHC as an example of a specific Behavioral Provider, CMHC providers should enroll and affiliate all NPI-eligible rendering providers located at the CMHC when billing the rendering provider on the claim to avoid provider-related denials.

Again, using the CMHC as an example of a Behavioral Health Provider, the following items should be noted by the CMHC providers when billing MCO claims:

- The rendering provider number on a submitted claim should be that of the individual performing the service and not that of individual’s supervisor. If the individual provider is unable to enroll and obtain a KMAP number, the performing provider entry should be that of the group with which they are affiliated/employed which may mean that the billing and performing provider numbers will be the same on some claims.
- In the instance where the performing provider cannot enroll as an individual, as would often occur for TCM, the CMHC should be reported as the billing and performing provider. As an example, KMAP has recently discovered claims where the supervising provider was used as the billing provider for Targeted Case Management services.
- Effective October 1, 2020, CMHC claims will be denied when the supervising provider is listed as the performing provider.

#### KMAP

[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

#### Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.  
Monday - Friday