



DECEMBER 2020

KMAP GENERAL BULLETIN 20240

Extension of the MCO OneCare Kansas Eligible Look Back Period

Effective February 1, 2021, the look back period in claims history for OneCare Kansas (OCK) beneficiaries will be 5 years.

Note: The effective date of the policy is February 1, 2021, the implementation of State policy by the KanCare managed care organizations (MCOs) may vary from the date noted in the Kansas Medical Assistance Program (KMAP) bulletins. The **KanCare Open Claims Resolution Log** on the KMAP [Bulletins](#) page documents the MCO system status for policy implementation and any associated reprocessing completion dates, once the policy is implemented.

KMAP

[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.
Monday - Friday

Gainwell Technologies is the fiscal agent of KMAP.