

KMAP GENERAL BULLETIN 21072

CMS PERM Program Review Process Reminder

The Centers for Medicare & Medicaid Services (CMS) Payment Error Rate Measurement (PERM) program measures improper payments made in Medicaid and the Children’s Health Insurance Program (CHIP) and produces error rates for each program. The error rates are based in part on reviews of Medicaid and CHIP fee-for-service (FFS) claims in the state fiscal year (SFY) under review. The State of Kansas is a participant in the federal reporting year 2022 PERM review.

The CMS review contractor, NCI Inc., will begin contacting Kansas FFS providers in May and June 2021 to request medical documentation for randomly selected claims payments made during SFY 2021 (July 1, 2020 to June 30, 2021).

In preparation for the potential of having claims selected, each provider should identify a PERM coordinator for their office. A PERM coordinator is the designated person to facilitate provision of medical record requests.

Medical record requests are consistent with the mandatory compliance statement contained in the Kansas Medical Assistance Program (KMAP) Provider Agreement under Access to Records, Confidentiality and Routine Review (page 3, #8) stating, “The provider agrees that routine reviews may be conducted by the Department of Health and Human Services, the State Medicaid Authority (SMA), or its designee of services rendered and payments claimed for KMAP consumers and that during such reviews the provider is required to furnish to the reviewers records and original radiographs and other diagnostic images which may be requested. If the required records are retained on machine readable media, a hard copy of the records must be made available when requested.” The Provider Agreement is found under the Provider Information heading on the [Forms](#) page of the KMAP website.

Promptly supplying the information requested by the CMS contractor reduces the number of error findings and decreases the potential recoupment of claims.

Additional information about the PERM program is available on the [PERM](#) page of the CMS website at the Providers link on the left.

KDHE appreciates the effort and cooperation of providers during this review.

KMAP

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Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.
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