

JUNE 2021

KMAP GENERAL BULLETIN 21099

KanCare All MCO HCBS 2021 Virtual Training

Description: These virtual trainings will be an all MCO collaborative training for all HCBS providers. Please refer to each MCO's website for their schedule for MCO specific training.

Questions: For questions providers would like addressed during a session or after reviewing the training material, please email those to kshcbsnetworkteam@uhc.com prior to the virtual training session.

If a provider is calling in only and not registering in teams with a name and email address, please send that information and a dial-in phone number to kshcbsnetworkteam@uhc.com. **This will allow follow-up information to be provided, as needed.**

Topics to be covered in SESSION 1 only:

- Provider Qualification Audits

Topics to be covered in SESSION 2 only:

- Kansas Department of Health and Environment/Kansas Department for Aging and Disability Services (KDHE/KDADS) policy
- Person Centered Support Planning
- Final Settings
- How to Check Eligibility
- Safety Management

Topics to be covered in SESSION 3 only:

- Claims Management
- Reconsiderations
- Appeals and Grievances
- External Independent Third-Party Review
- State Fair Hearing

The training materials will be available on the [Training Materials](#) page of the KMAP website for providers to review prior to the sessions.

KMAP

[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.
Monday - Friday



KanCare All MCO HCBS 2021 Virtual Training continued

Date: Wednesday, July 21, 2021

Training Site: Microsoft Teams – each session has a dial in number

SESSION 1 - 8:30-9:30 a.m.

- Meeting Number: 112 123 669 9
- Join meeting [here](#)
- Audio Connection: 1-952-222-7450
- Access Code: 363 934 240#

SESSION 2 - 9:45-10:30 a.m.

- Meeting Number: 114 967 987 3
- Join meeting [here](#)
- Audio Connection: 1-952-222-7450
- Access Code: 343 366 90#

SESSION 3 - 10:45-11:45 a.m.

- Meeting Number: 117 735 968 2
- Join meeting [here](#)
- Audio Connection: 1-952-222-7450
- Access Code: 840 435 570#

Date: Tuesday, July 27, 2021

SESSION 1 - 12:00-1:00 p.m.

- Meeting Number: 115 766 956 8
- Join meeting [here](#)
- Audio Connection: 1-952-222-7450
- Access Code: 880 791 631#

SESSION 2 - 1:15-2:15 p.m.

- Meeting Number: 112 951 640 5
- Join meeting [here](#)
- Audio Connection: 1-952-222-7450
- Access Code: 329 261 697#

SESSION 3 - 2:30-3:15 p.m.

- Meeting Number: 115 893 356 3
- Join meeting [here](#)
- Audio Connection: 1-952-222-7450
- Access Code: 487 287 940#

For questions or assistance, providers can contact one of their MCO representatives who will be happy to assist.

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