



SEPTEMBER 2021

KMAP GENERAL BULLETIN 21145

Off-the-Shelf Orthotics

Effective with claims processing on and after July 23, 2021, and retroactive to dates of service January 1, 2019, the following off-the-shelf orthotics may be supplied by physicians, outpatient hospitals, Advanced Practice Registered Nurse (APRN), and physician assistants. There will be no reduction in rates for midlevel providers since these are orthotic supplies and not a professional service.

Denied claims with dates of service from July 23, 2019, to current will be reprocessed and require no action from the provider.

L0160	L0621	L0172	L0174	L0450	L0455	L0457
L0467	L0469	L0623	L0625	L0628	L0641	L0642
L0643	L0648	L0649	L0650	L0651	L0980	L0982
L0984	L1812	L1830	L1833	L1836	L1848	L1850
L1851	L1852	L1902	L1906	L3100	L3170	L3260
L3650	L3660	L3670	L3675	L3678	L3710	L3761
L3762	L3809	L3908	L3912	L3916	L3918	L3924
L3925	L3927	L3930	L4350	L4361	L4370	L4387
L4397	L4398					

Note: The effective date of the policy is January 1, 2019. The implementation of State policy by the KanCare Managed Care Organizations (MCOs) may vary from the date noted in the Kansas Medical Assistance Program (KMAP) bulletins. The **KanCare Open Claims Resolution Log** on the KMAP [Bulletins](#) page documents the MCO system status for policy implementation and any associated reprocessing completion dates, once the policy is implemented.

KMAP
[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.
Monday - Friday

Gainwell Technologies is the fiscal agent for KMAP