



AUGUST 2021

KMAP GENERAL BULLETIN 21169

Kansas Prescription Drug Monitoring Program

Effective October 1, 2021, Medicaid providers must check the Kansas Prescription Drug Monitoring Program (K-TRACS) for member's prescription drug history before writing a controlled substance medication for a Medicaid member. This is required for Kansas Medicaid to be compliant with Section 5042 of the Substance Use-Disorder Prevention that Promotes Opioid Recovery and Treatment for Patients and Communities Act (SUPPORT Act).

Providers are expected to access K-TRACS and review the member's controlled substance medication history each time a prescription for a controlled substance is written or E-scribed. Prescribers will not be required to check K-TRACS for members with the following designations:

- Members with a diagnosis of cancer or sickle cell disease.
- Members receiving hospice or palliative care.
- Members residing in an assisted or custodial care environment.

If the Kansas Department of Health and Environment (KDHE) Secretary waives this K-TRACS requirement for natural disasters and emergency services, this requirement will be temporarily waived for Medicaid providers.

Additionally, the following exceptions are allowed regarding the Medicaid provider's ability to check the K-TRACS website before prescribing a controlled substance for a Medicaid member.

- If the provider is not able to check the K-TRACS website because the K-TRACS website is inaccessible, the provider should document in the member's record the date and time that the attempt was made and not successful, prior to writing or e-scribing a prescription for a controlled substance.

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- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

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- 7:30 a.m. - 5:30 p.m.
Monday - Friday



Kansas Prescription Drug Monitoring Program continued

- If the provider's personal or facility electronic device capability is not able to check the K-TRACS website, the date and time of the attempt should be noted intermittently prior to writing a prescription for a controlled substance. When electronic access to records/internet is restored, then official documentation in the member's chart is required.

This documentation will be used and considered acceptable for auditing purposes.

Note: The effective date of the policy is October 1, 2021. The implementation of State policy by the KanCare Managed Care Organizations (MCOs) may vary from the date noted in the Kansas Medical Assistance Program (KMAP) bulletins. The **KanCare Open Claims Resolution Log** on the KMAP [Bulletins](#) page documents the MCO system status for policy implementation and any associated reprocessing completion dates, once the policy is implemented.

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