



NOVEMBER 2021

## KMAP GENERAL BULLETIN 21201

### HCBS Military Inclusion Policy

Effective February 2, 2021, active duty or honorably discharged military personnel and/or immediate family members will receive priority access to the Home and Community Based Services (HCBS) waiver programs within 30 days of separation from military service.

**Note:** The effective date of the policy is February 2, 2021. The implementation of State policy by the KanCare managed care organizations (MCOs) may vary from the date noted in the Kansas Medical Assistance Program (KMAP) bulletins. The **KanCare Open Claims Resolution Log** on the KMAP [Bulletins](#) page documents the MCO system status for policy implementation and any associated reprocessing completion dates, once the policy is implemented.

#### KMAP

[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

#### Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.  
Monday - Friday