



MAY 2022

KMAP GENERAL BULLETIN 22068

Reminder to MCO Providers Regarding External Independent Third-Party Review

The provider that submitted a request for an external review may add additional claim denials to the review, prior to the external reviewer's decision, if the claims involve a common question of fact or interpretation of common applicable regulations or reimbursement requirements.

Providers adding additional claims to the review must:

- Complete the MCO's provider appeal process for each claim added to the review.
- Submit a request for external review to the MCO that denied the claim for each additional claim.

Additional information about the process for submitting a request for External Independent Third-Party Review can be found in [Updated General Bulletin 20015](#).

KMAP

[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.
Monday - Friday

Gainwell Technologies is the fiscal agent for KMAP