

FEBRUARY 2024

KMAP GENERAL BULLETIN 24043

**All MCO 1st Quarter Virtual Training -
Home Health**

Description: These will be all Managed Care Organization (MCO) collaborative sessions providing training for all providers.

Topics that will be covered in both training sessions:

- How to Check Eligibility
- How to Determine Coverage
- Third-Party Liability (TPL)/Coordination of Benefits (COB)/Medicare Crossovers
- Reconsiderations
- Appeals and Grievances
- External Independent Third-Party Review
- Revalidation/Credentialing/Contracting
- Access Standards
- Healthcare Effectiveness Data and Information Set (HEDIS)
- Value Added Benefits
- Cultural Competency

KanCare All MCO Virtual Training Sessions

Training Site: Microsoft Teams - each session also includes a dial-in number.

Tuesday, March 12, 2024

8:30 a.m. – 10:00 a.m.

Join via one of the following options:

- Computer or mobile app, click [here](#).
ID: 225 701 426 201
Code: 9aKSFR
- Call in (audio only): 1-952-222-7450
ID 149 051 488#

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[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.
Monday - Friday

Gainwell Technologies is the fiscal agent for KMAP



All MCO 1st Quarter Virtual Training - Home Health continued

Tuesday, March 26, 2024
12:30 p.m. – 2:30 p.m.

Join via one of the following options:

- Computer or mobile app, click [here](#).
ID 238 991 449 030
Code: VDeqHV
- Call in (audio only): 1-952-222-7450
ID 455 101 992#

The training materials will be available on the [Training Materials](#) section of the Provider Publications page of the KMAP website for providers to review prior to the sessions.

For questions or assistance, providers can contact one of their MCO representatives who will be happy to assist.

Thank you in advance for your attendance, we look forward to your participation.

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