



JULY 2024

KMAP GENERAL BULLETIN 24141

KanCare All MCO HCBS 2024 Virtual Training Sessions

Description: These will be all Managed Care Organization (MCO) collaborative sessions providing training for all providers.

If you are calling in only and not registering in teams with a name and email address, please send this information and your dial in phone number to mona_hull@uhc.com. This will allow us to send follow up information as needed.

Topics that will be covered in Session 1 – Provider Qualification Audits:

- Process
- Qualifications – Background Checks
- Qualifications – Provider Requirements
- Qualifications – Employee Service Level Requirements
- HCBS Provider Portal

KanCare All MCO Virtual Training Sessions

Training Site: Microsoft Teams - each session also includes a dial-in number.

Thursday, July 18, 2024
8:30 a.m. – 9:30 a.m.

Join via one of the following options:

- Computer or mobile app, click [here](#).
ID: 218 194 138 184
Code: r4L7dM
- Call in (audio only): 1-952-222-7450
ID 406 781 437#

Thursday, July 25, 2024
8:30 a.m. – 9:30 a.m.

Join via one of the following options:

- Computer or mobile app, click [here](#).
ID: 255 405 853 870
Code: LR8ouo
- Call in (audio only): 1-952-222-7450
ID 251 555 919#

KMAP

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- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.
Monday - Friday

Gainwell Technologies is the fiscal agent for KMAP



KanCare All MCO HCBS 2024 Virtual Training Sessions continued

Topics that will be covered in Session 2:

- Kansas Department of Health and Environment/Kansas Department of Aging and Disability Services (KDHE/KDADS) Policy
- Person Centered Support Planning
- Final Settings
- How to Check Eligibility
- Safety Management
- Claims Management
- Value Added Benefits
- Appeals and Grievances
- Cultural Competency

Thursday, July 18, 2024
9:45 a.m. – 10:15 a.m.

Join via one of the following options:

- Computer or mobile app, click [here](#).
ID: 219 935 775 071
Code: Z8Lmch
- Call in (audio only): 1-952-222-7450
ID 416 326 246#

Thursday, July 25, 2024
9:45 a.m. – 10:15 a.m.

Join via one of the following options:

- Computer or mobile app, click [here](#).
ID: 272 761 933 184
Code: QvNyUu
- Call in (audio only): 1-952-222-7450
ID 658 735 785#

The training materials will be available on the [Training Materials](#) section of the Provider Publications page of the KMAP website for providers to review prior to the sessions.

For questions or assistance, providers can contact one of their MCO representatives who will be happy to assist.

Thank you in advance for your attendance, we look forward to your participation.

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