



AUGUST 2024

KMAP GENERAL BULLETIN 24162

Expansion of Mobile Crisis Intervention Services - Mobile Crisis Response

Effective with dates of service on and after July 1, 2024, Mobile Crisis Intervention (MCI) services (H2011 U1) provided as a Mobile Crisis Response (MCR) will be available for all persons across the lifespan via crisis helplines with access to trained professionals. “Crisis” is to be self-determined by the caller. Preference is for MCR to be provided by teams of two individuals that include at least one Licensed Mental Health Professional (LMHP).

H2011 U1 is only appropriately billed when the MCR is provided and at least one individual responds in person. The H2011 U1 code should only be billed once for the MCR. The MCR is available 24 hours a day, 365 days a year.

Each supervising licensed professional/enrolled entity should bill for the services provided as the rendering provider.

MCR services are to be provided in person by teams of at least two individuals at the preferred location of the individual or family (home, school, or other community-based setting). In circumstances where face-to-face service by a LMHP is not available, the medical record should reflect the reason that an LMHP was unable to respond in person to the crisis. In those cases, utilization of telemedicine delivery by the LMHP is allowed; however, an in-person response should be made to provide telemedicine access to an LMHP.

During the MCR, the LMHP would be prepared to provide de-escalation, crisis intervention, safety planning, and a referral to community-based services, which may include crisis stabilization. If there is a need for acute hospitalization, assessment, and/or referral, these services should be completed at this time. The LMHP would also be required to complete a State-approved assessment tool and a crisis plan with the individual and/or family if determined necessary, with documentation kept in the entity/organization’s medical record.

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- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.
Monday - Friday

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Place of Service (POS) Exclusions:

MCI services cannot be delivered when an individual has an inpatient status. The below listed POS codes are excluded for MCI services:

POS Code
11 - Office
21 - Inpatient Hospital
22 - Outpatient Hospital
23 - Emergency Room
24 - Ambulatory Surgical Center
31 - Skilled Nursing Facility
32 - Nursing Facility
33 - Custodial Care Facility
51 - Inpatient Psychiatric Facility
52 - Psych Facility – Partial Hospitalization
53 - Community Mental Health Centers (CMHC)
54 - ICF for Individuals with Intellectual Disabilities (ICF/IID)
55 - Residential Substance Abuse Treatment Facility
56 - Psychiatric Residential Treatment Facility
57 - Non-residential Substance Abuse Treatment Facility
58 - Non-residential Opioid Treatment Facility
61 - Comprehensive Inpatient Rehabilitation Facility
62 - Comprehensive Outpatient Rehab Facility
65 - End-Stage Renal Disease Treatment Facility

The following enrolled supervising Provider Type/Provider Specialties (PT/PS) will be allowed when billed as the rendering provider:

PT 09 - Advanced Practice Nurse:

Specialty	Description
093	Nurse Practitioner (Other)
096	Psychiatric Nurse Practitioner

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PT 10 - Mid-Level Practitioner:

Specialty	Description
100	Physician Assistant

PT 11 - Mental Health Provider:

Specialty	Description
108	Licensed Master's Level Psychologist (LMLP)
109	Licensed Clinical Psychotherapist (LCP)
111	Community Mental Health Center (CMHC)
112	Psychologist
115	Licensed Mental Health Professional (LMHP)
116	Licensed Clinical Mental Health Professional (LCMHP)
121	Certified Community Behavioral Health Clinic (CCBHC)
123	Children with Severe Emotional Disturbances
125	Home Based Family Therapy
176	Alcohol and Drug Rehabilitation

PT 31 - Physician:

Specialty	Description
316	Family Practitioner
318	General Practitioner
339	Psychiatrist
348	Addiction Medicine
349	Exempt License Physician

Professional Providers shall be:

1. Licensed in their appropriate discipline.
2. Enrolled in the Kansas Medical Assistance Program (KMAP).
3. Review the contract with the KanCare Managed Care Organization (MCO) as applicable.
4. Complete training approved by the Kansas Department for Aging and Disability Services (KDADS) for MCR.

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Non-licensed and Paraprofessional providers shall be under the supervision of a LMHP and shall complete the required trainings as directed:

1. Training approved by KDADS for non-licensed mental health service providers can be found on the KDADS website:
 - a. Providers-Trainings-State Training Requirements
2. Trainings shall be completed as directed in state training requirements and documentation of trainings need to be accessible by the supervising professional.

Note: The effective date of the policy is July 1, 2024. The implementation of State policy by the KanCare MCOs may vary from the date noted in the KMAP bulletins. The **KanCare Open Claims Resolution Log** on the KMAP [Bulletins](#) page documents the MCO system status for policy implementation and any associated reprocessing completion dates once the policy is implemented.

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