



NOVEMBER 2024

KMAP GENERAL BULLETIN 24215

UPDATED - Healthy Blue Option for Provider Enrollment

Effective October 28, 2024, providers **currently** enrolled with the Kansas Medical Assistance Program (KMAP) can choose to contract with Healthy Blue as a KanCare Managed Care Organization (MCO) provider effective January 1, 2025. Enrollment as a KMAP provider is required to enroll with a KanCare MCO.

Please note the following key actions:

- Providers that have contracted with Healthy Blue for Kansas Medicaid will be automatically enrolled with Healthy Blue through KMAP if they are already an active, enrolled KMAP provider through December 27, 2024.
- Healthy Blue may work separately with some providers that are being auto-enrolled in KMAP to obtain documentation for credentialing. This will mainly be Home and Community-Based Service (HCBS) providers.
- Providers that are new to KMAP or not currently active that wish to enroll with Healthy Blue must complete the enrollment process in the KMAP provider portal. **Additional instructions are available on page 2.**

KMAP and Healthy Blue are working together to establish contracts with providers already enrolled with KMAP and credentialed with a Blue Cross program. Healthy Blue will communicate any documentation requirements to complete this process.

After January 1, 2025, enrolled and participating providers will be able to confirm choice of MCO contract in the KMAP [secure provider portal](#). Providers wishing to enroll with Sunflower or United Health Care are expected to enroll as normal through the KMAP portal. The KMAP auto-enrollment is a temporary process for Healthy Blue onboarding only.

KMAP

[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.
Monday - Friday

Gainwell Technologies is the fiscal agent of KMAP.



UPDATED - Healthy Blue Option for Provider Enrollment, continued

KanCare MCO providers are required to be enrolled by KMAP prior to contracting with the MCOs. New providers enrolling for the first time or previous providers re-enrolling with KMAP are still able to select participation with Healthy Blue effective January 1, 2025. but it is a two-step process. Providers must first submit an application in the [Provider Enrollment Wizard](#) and complete KMAP enrollment.

Once a provider is enrolled with KMAP, participation with Healthy Blue can be selected. Providers enrolled in KMAP can log onto the [secure provider portal](#) and follow steps;

1. Navigate to the drop-down menu in the upper right-hand corner
2. Hover over the Maintenance option
3. Select Manage My Information.
4. Click on the MCO Network tab
5. Click Create New
6. Select Healthy Blue from dropdown list to choose
7. Click the right arrow button to move to Selected MCOs
8. Complete the request by following available prompts.

Providers are required to have a KMAP identification (ID) number to participate with the MCOs. Failure to enroll an active KanCare network service location with KMAP will prohibit the provider from participating in the KanCare program and will result in denial of claims.

Providers can contact KMAP at 1-800-933-6593 with any additional questions, including details regarding their enrollment status with KMAP.

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