



OCTOBER 2024

**KMAP GENERAL BULLETIN 24218**

**EVV Town Hall:  
You're invited to learn more about  
EVV claims processing**

The Kansas Department of Health and Environment (KDHE) invites providers to attend the October 9, 2024, virtual town hall meeting to learn more about the introduction of Personal Care Services (PCS) and Home Health Care Services (HHCS) claims processing in the Fiserv AuthentiCare Solution for Electronic Visit Verification (EVV), which will launch in January 2025.

This second town hall meeting of many — with emphasis on claims processing — will help attendees understand how EVV impacts the claims submission process in AuthentiCare.

EVV claims processing through the AuthentiCare Solution will be required for all PCS and HHCS providers. We strongly encourage you to attend to learn more and ask questions of subject-matter experts.

WEDNESDAY, OCTOBER 9, 2024 (12:00 P.M.)

**EVV Town Hall 016 – Claims Processing**

Registration for the October 9, 2024, meeting can be found [here](#).

*Effective December 3, 2023, the EVV requirement, which is currently used for home and community-based personal care services (HCBS-PCS), has been expanded to include HHCS for home health visits. The State of Kansas will continue to offer a free EVV application to providers and caregivers. The state also offers a providers' choice model, allowing authorized third-party EVV applications.*

**KMAP**

[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
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**Customer Service**

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.  
Monday - Friday

Gainwell Technologies is the fiscal agent for KMAP.