

JANUARY 2025

**KMAP GENERAL BULLETIN 24281**

## **HCBS Adverse Incident Reporting and Management**

Effective January 1, 2025, the Kansas Department of Aging and Disability Services (KDADS) has made the following changes to the Adverse Incident definitions:

- **Elopement**
  - **New:** The unplanned departure from a unit or facility where the participant leaves without prior notification or permission if there is a documented concern for safety in the community.
  - **Original:** The unplanned departure from a unit or facility where the participant leaves without prior notification or permission.
- **Emergency Medical Care**
  - **New:** Inpatient or outpatient emergency medical services that are necessary to ensure the health and welfare of the participant which require use of the most accessible medical facility.
  - **Original:** Inpatient or outpatient hospital services that are necessary to ensure the health and welfare of the participant which require use of the most accessible hospital available and equipped to furnish those services.

Refer to **Section 8000** – Adverse Incident Reporting and Management in the Home and Community Based Service (HCBS) provider manuals, available on the Kansas Medical Assistance Program (KMAP) public page, for detailed information.

The AIR system is designed for KDADS service providers and contractors to report all adverse incidents and serious occurrences involving individuals receiving services from the following KDADS programs: HCBS Waivers, Behavioral Health, Aging and Disability Resource Centers (ADRC), Senior Care Act and Older Americans Act. KDADS established the AIR system in accordance with the statutory requirements under 1915 (c) of the Social Security Act and the health and welfare waiver assurance and associated sub-assurances.

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- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.  
Monday - Friday

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## HCBS Adverse Incident Reporting and Management continued

Providers can access the AIR system from the KDADS home page under the Web Applications section.

**Note:** The effective date of the policy is January 1, 2025. The implementation of State policy by the KanCare Managed Care Organizations (MCOs) may vary from the date noted in the Kansas Medical Assistance Program (KMAP) bulletins. The **KanCare Open Claims Resolution Log** on the KMAP [Bulletins](#) page documents the MCO system status for policy implementation and any associated reprocessing completion dates once the policy is implemented.

For the changes resulting from this provider bulletin, view the updated *HCBS Autism Fee-for-Service Provider Manual*, page 8-14; *HCBS Brain Injury Fee-for-Service Provider Manual*, page 8-28; *HCBS Frail Elderly Fee-for-Service Provider Manual*, page 8-36; *HCBS FMS Fee-for-Service Provider Manual*, page 8-11; *HCBS IDD Fee-for-Service Provider Manual*, page 8-40; *HCBS Physical Disability Fee-for-Service Provider Manual*, page 8-21; *HCBS SED Fee-for-Service Provider Manual*, page 8-10; and *HCBS Technology Assisted Fee-for-Service Provider Manual*, page 8-21.

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