





JANUARY 2025

**KMAP GENERAL BULLETIN 25013** 

# **EVV January Town Hall Meeting**

The Kansas Department of Health and Environment (KDHE) invites providers to attend the following virtual town hall meetings to receive updates and learn more about claims processing for Personal Care Services (PCS) and Home Health Care Services (HHCS) in the Fiserv AuthentiCare Solution for Electronic Visit Verification (EVV).

### Updates to AuthentiCare to extend claims processing to Home Health Care Services through the AuthentiCare Solution has been delayed until February 6, 2025.

EVV claims processing through the AuthentiCare Solution will be required for all PCS and HHCS providers following deployment.

Fiserv has added another training class for February 3, 2025, covering features of the February release. Register through the Exchange Training Platform on AuthentiCare.

A special Town Hall meeting has been scheduled to address any lastminute questions before the February release. We strongly encourage you to attend to learn more and ask questions of subjectmatter experts. There will also be a discussion on Healthy Blue onboarding and authorizations.

## Thursday, January 23, 2025 (12:00 p.m.)

## EVV Town Hall 019 Updates to Claims Processing via the AuthentiCare Solution

Registration for the January 23, 2025, townhall meeting can be found <u>here</u>:

If you have any questions, please reach out to us at:

## KDHE.EVV@ks.gov

KMAP

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epartment of Health and Environment

<u>Manuals</u>
Forms

Customer Service

- 1-800-933-6593
  - 7:30 a.m. 5:30 p.m. Monday - Friday

Effective December 3, 2023, the EVV requirement, which is currently used for home and community-based personal care services (HCBSPCS), has been expanded to include HHCS for home health visits. The State of Kansas will continue to offer a free EVV application to providers and caregivers. The state also offers a providers' choice model, allowing authorized third-party EVV application.

Gainwell Technologies is the fiscal agent for KMAP