

FEBRUARY 2025

KMAP GENERAL BULLETIN 25028

KanCare All MCO 1st Quarter 2025 Virtual Training Sessions – Behavioral Health Non-CMHC/CCBHC

Description:

Each virtual meeting will be an all MCO collaborative session providing training for all providers. All virtual sessions will cover the topics below.

Some Topics That Will Be Covered (Sessions will be the same information.):

- How to Check Eligibility
- How to Determine Coverage
- Third-Party Liability (TPL)/Coordination of Benefits (COB)/Medicare Crossovers
- Reconsiderations
- Appeals and Grievances
- External Independent Third-Party Review
- Revalidation/Credentialing/Contracting
- Access to Care
- HEDIS
- Value Added Benefits
- Cultural Competency

KanCare All MCO Virtual Training

Date: Thursday, February 20

Training Site: Virtual Training

Session 1: 12:30 – 2:30

Microsoft Teams

[Join the meeting now](#)

Meeting ID: 257 309 614 538

Passcode: Rn6js94W

Dial in by phone

+1 952-222-7450

563202746# United States, Minneapolis

[Find a local number](#)

Phone conference ID: 563 202 746#

Join on a video conferencing device

Tenant key: teams@optum.onpexip.com

Video ID: 114 327 611 72

KMAP

[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.
Monday - Friday



KanCare All MCO 1st Quarter 2025 Virtual Training Sessions – Behavioral Health Non-CMHC/CCBHC continued

KanCare All MCO Virtual Training

Date: Tuesday, February 25

Training Site: Virtual Training

Session 1: 8:30 – 10:30

Microsoft Teams

[Join the meeting now](#)

Meeting ID: 238 282 354 646

Passcode: 6rU62c5K

Dial in by phone

+1 952-222-7450

154589131# United States, Minneapolis

[Find a local number](#)

Phone conference ID: 154 589 131#

Join on a video conferencing device

Tenant key: teams@optum.onpexip.com

Video ID: 113 969 488 92

The training material will be available for providers to review prior to the sessions and can be found [here](#) and click on the Training Material tab.

For questions or assistance, please feel free to contact one of your MCO representatives who will be happy to assist you.

Thank you in advance for your attendance; we look forward to your participation.

KMAP

[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.
Monday - Friday