

**KMAP GENERAL BULLETIN 25031**

## **EVV February Town Hall Meeting**

The Kansas Department of Health and Environment (KDHE) invites providers to attend the next virtual town hall meeting to receive updates and learn about tips and insights to make Electronic Visit Verification (EVV) easier. We will discuss the following topics:

- Adding the Provider Location ID to the plan of care request to make it easier for Managed Care Organizations (MCOs) to select the right location.
- Adding additional member addresses to make the geo-fence search more successful when your caregiver is in the area, and we want AuthentiCare to pull up the member automatically.
- Ways to use the EVV Reports to identify members who have lost their eligibility.
- Ways to identify fraudulent activities.

**There will be a Q&A opportunity to discuss claims processing and other provider concerns.**

EVV claims processing through the AuthentiCare Solution will be required for all Personal Care Services (PCS) and Home Health Care Services (HHCS) providers following deployment on February 6, 2025.

We strongly encourage you to attend to learn more and ask questions of subject matter experts.

**Wednesday, February 12, 2025 (12:00 p.m.)**

**EVV Town Hall 020**

**Updates to Claims Processing via the AuthentiCare Solution**

Registration for the February 12, 2025, town hall meeting can be found [here](#).

If you have any questions, please reach out to us at:

[KDHE.EVV@ks.gov](mailto:KDHE.EVV@ks.gov)

**KMAP**

[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

**Customer Service**

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.  
Monday - Friday

*Effective December 3, 2023, the EVV requirement, which is currently used for home and community-based personal care services (HCBSPCS), has been expanded to include HHCS for home health visits. The State of Kansas will continue to offer a free EVV application to providers and caregivers. The state also offers a providers' choice model, allowing authorized third-party EVV application.*