







MARCH 2025

KMAP GENERAL BULLETIN 25053

KanCare All MCO 1st Quarter 2025 Virtual Training Sessions Home Health

Description:

Each virtual meeting will be an all MCO collaborative session providing training for all providers. All virtual sessions will cover the topics below.

Some Topics That Will Be Covered (Sessions will be the same information.):

- How to Check Eligibility
- How to Determine Coverage
- Third-Party Liability (TPL)/Coordination of Benefits (COB)/Medicare Crossovers
- Reconsiderations
- Appeals and Grievances
- External Independent Third-Party Review
- Revalidation/Credentialing/Contracting
- Value Added Benefits
- Cultural Competency

KanCare All MCO Virtual Training

Date: Thursday, March 6 **Training Site**: Virtual Training **Session 1:** 8:30 a.m. – 10:00 a.m.

Microsoft Teams

Join the meeting now Meeting ID: 240 317 305 398

Passcode: gC3zU6UD

Dial in by phone +1 952-222-7450

713082216# United States, Minneapolis

Find a local number

Phone conference ID: 713 082 216#

Join on a video conferencing device

Tenant key: teams@optum.onpexip.com

Video ID: 119 131 477 26

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Kansas Medical Assistance Program

- <u>Bulletins</u>
- Manuals
- Forms

Customer Service

- 1-800-933-6593
- 7:30 a.m. 5:30 p.m. Monday - Friday



and Environment





KanCare All MCO 1st Quarter 2025 Virtual Training Sessions Home Health continued

KanCare All MCO Virtual Training

Date: Tuesday, March 26 **Training Site:** Virtual Training **Session 1:** 12:30 p.m. – 2:00 p.m.

Microsoft Teams

Join the meeting now Meeting ID: 228 920 753 370 Passcode: Ax7iD72E

Dial in by phone +1 952-222-7450

744724040# United States, Minneapolis

Find a local number

Phone conference ID: 744 724 040#

Join on a video conferencing device

Tenant key: teams@optum.onpexip.com

Video ID: 116 677 958 59

The training material will be available for providers to review prior to the sessions and can be found <u>here</u> and click on the Training Material tab.

For questions or assistance, please feel free to contact one of your MCO representatives who will be happy to assist you.

Thank you in advance for your attendance; we look forward to your participation.

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