

KMAP Open Claims Resolution Log

Open Claims Resolution Log							
Changes in system status are identified by 'system updated' or 'system corrected' in the System Status column of the Claims Resolution Log. Completed items will be available on a separate log.							
Overpayments: Claim adjustments will begin within 90 days of the system being corrected/updated. If the system has not yet been corrected/updated, a date for reprocessing/adjusting claims will be determined once the system correction/update has been made. For system corrections or updates where the Claims Resolution Log indicates reprocessing is pending and the date of service is less than 24 months, providers have the option to submit corrected claims to expedite reprocessing or to wait for claims to be reprocessed systematically.							
Underpayments: Resubmissions/adjustments will be completed on claims processed within eight quarters of the date in the Post Implementation Date column. For claims beyond eight quarters, providers will be responsible to resubmit/adjust the claims within 90 days of the date in the Post Implementation Date column. If claims are not received within 90 days of this date, timely filing will not be bypassed and the claims will not be processed. For Item Reference Numbers with claims beyond eight quarters additional bulletins will be published as needed.							
KMMS Issues Pending							
Date Added	Item Reference Number	Affected Area	Comments	System Status	Reprocessing Plans	Post Implementation Date	Revised Date
Underpayment Pending							
Date Added	Item Reference Number	Affected Area	Comments	System Status	Reprocessing Plans	Post Implementation Date	Revised Date
Overpayment Pending							
Date Added	Item Reference Number	Affected Area	Comments	System Status	Reprocessing Plans	Post Implementation Date	Revised Date
7/15/2026	CHG0074791	Medicare Crossovers	KMAP only considers payment for Claim Adjustment Remark Code (CARC) Group Code of Patient Responsibility (PR) for deductible, coinsurance, copay, blood deductible, or psychiatric reduction. Crossover Claims with one of the above CARC Codes but without a CARC Group Code of PR were potentially reimbursed in error. This caused claims to be overpaid. Impact: 4/4/2022 - current.	Pending - ETA 8/4/2026	Pending	Pending	7/15/2026
KMMS Issues Corrected							
Date Added	Item Reference Number	Affected Area	Comments	System Status	Reprocessing Plans	Post Implementation Date	Revised Date
11/30/2023	INC0059401	General Provider	When viewing search results within the KMAP Public Portal Search by Procedure tool, users will see most coverage criteria but will not see coverage specific to modifiers. Providers can contact KMAP Customer Service to verify coverage. Impact from 4/4/2022 - 8/4/2026.	8/4/2026	N/A	N/A	9/17/2026

KMAP Open Claims Resolution Log

Underpayment System Corrected/Updated							
Date Added	Item Reference Number	Affected Area	Comments	System Status	Reprocessing Plans	Post Implementation Date	Revised Date
Overpayments System Corrected/Updated							
Date Added	Item Reference Number	Affected Area	Comments	System Status	Reprocessing Plans	Post Implementation Date	Revised Date
8/12/2026	INC0082154	General Provider	Claims for members with Tuberculosis (TB) Benefit Plan may have processed over the state approved amount for payment or paid in error. This caused claims to be overpaid. Impact: 1/1/2024 - 9/14/2026.	Resolved	Complete	9/14/2026	9/17/2026