Kansas Department of Health and Environment *Division of Health Care Finance*

DECEMBER 2024

REMINDER - OneCare Kansas Program Unwinding

Effective with dates of service on and after January 1, 2025, the OneCare Kansas (OCK) program will no longer be a covered service under Kansas Medicaid. OCK services will remain available to members until December 31, 2024.

The Kansas Department of Health and Environment (KDHE) will work with the Managed Care Organizations (MCOs) and OCK Partners to transition members to existing models of care management and care coordination. Members can transition to a care coordination model of their choice, through the Certified Community Behavioral Health Clinics (CCBHC) model, Targeted Case Management (TCM), or MCO Care Coordination.

This transition will not affect members' eligibility for KanCare. All physical and behavioral health care services will continue under KanCare, and members receiving Home and Community-Based Services (HCBS) through any of the seven HCBS waivers will continue to receive these services.

The OCK email inbox will continue to be available for inquiries through January 31, 2025, and OCK web pages will be available until January 3, 2025. For the latest updates on OCK, please visit the OCK section of the KanCare website.

For transition-related inquiries, please contact the KanCare MCOs directly:
> **Aetna Better Health of Kansas:** 1-855-221-5656
> **Sunflower Health Plan:** 1-877-644-4623
> **United HealthCare:** 1-877-542-9238

Note: The effective date of the policy is January 1, 2025. The implementation of State policy by the KanCare may vary from the date noted in the Kansas Medical Assistance Program (KMAP) bulletins. The **KanCare Open Claims Resolution Log** on the KMAP Bulletins page documents the MCO system status for policy implementation and any associated reprocessing completion dates once the policy is implemented.

KMAP
Kansas Medical Assistance Program
- Bulletins
- Manuals
- Forms

Customer Service
- 1-800-933-6593
- *7:30 a.m. - 5:30 p.m. Monday - Friday*

Gainwell Technologies is the fiscal agent for KMAP